

# iJuici Online Shop Terms and Conditions Policy

Welcome to iJuici Online Shop. These terms and conditions outline the rules and regulations for the use of iJuici Online Shop's Website.

**iJuici Online Shop is located at: 31A North Street, Glen Marais, Kempton Park, Gauteng.**

By accessing this website, we assume you accept these terms and conditions in full. Do not continue to use iJuici Online Shop's Website if you do not accept all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and any or all

Agreements: **Client, You** and **Your** refers to you, the person accessing this website and accepting the Company's terms and conditions. **The Company, Ourselves, We, Our** and **Us**, refers to our Company. **Party, Parties,** or **Us**, refers to both the Client and us, or either the Client or ourselves.

All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner, whether by formal meetings of a fixed duration, or any other means, for the express purpose of meeting the Client's needs in respect of provision of the Company's stated products, in accordance with and subject to, prevailing laws.

Any use of the above terminology or other words in the singular, plural, capitalisation and/or he/she or they, are taken as interchangeable and therefore as referring to same.

## **Cookies**

We employ the use of cookies. By using iJuici Online Shop's website you consent to the use of cookies in accordance with iJuici Online Shop's privacy policy. Most of the modern-day interactive websites use cookies to enable us to retrieve user details for each visit.

Cookies are used in some areas of our site to enable the functionality of this area and ease of use for those people visiting. Some of our affiliate / advertising partners may also use cookies.

## License

Unless otherwise stated, iJuici Online Shop and/or its licensors own the intellectual property rights for all material on iJuici Online Shop.

All intellectual property rights are reserved. You may view and/or print pages from <https://www.ijuici.co.za/> for your own personal use subject to restrictions set in these terms and conditions.

You must not:

- Republish material from <https://www.ijuici.co.za/>
- Sell, rent or sub-license material from <https://www.ijuici.co.za/>
- Reproduce, duplicate or copy material from <https://www.ijuici.co.za/>
- Redistribute content from iJuici Online Shop (unless content is specifically made for redistribution).

## Disclaimer

To the maximum extent permitted by applicable law, we exclude all representations, warranties and conditions relating to our website and the use of this website (including, without limitation, any warranties implied by law in respect of satisfactory quality, fitness for purpose and/or the use of reasonable care and skill).

Nothing in this disclaimer will:

- Limit or exclude our or your liability for death or personal injury resulting from negligence.
- Limit or exclude our or your liability for fraud or fraudulent misrepresentation.
- Limit any of our or your liabilities in any way that is not permitted under applicable law.
- Or exclude any of our or your liabilities that may not be excluded under applicable law.

The limitations and exclusions of liability set out in this Section and elsewhere in this disclaimer:

1. are subject to the preceding paragraph; and
2. govern all liabilities arising under the disclaimer or in relation to the subject matter of this disclaimer, including liabilities that arise in contract, tort (including negligence) and for breach of statutory duty.

To the extent that the website and the information and services on the website are provided free of charge, we will not be liable for any loss or damage of any nature.

## **iJuici Online Shop Refund Policy**

Thank you for shopping at ijuici Online Shop!

We offer refund and/or exchange within the first 14 days of your purchase, if 14 days have passed since your purchase, you will not be offered a refund and/or exchange of any kind.

### **Eligibility for Refunds and Exchanges**

- Your item must be unused and in the same condition that you received it.
- The item must be in the original packaging.
- To complete your return, we require a receipt or proof of purchase.
- Only regular priced items may be refunded, sale items cannot be refunded.

### **Exchanges** *(if applicable)*

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at [ijuici@granorpassi.co.za](mailto:ijuici@granorpassi.co.za) and send your item to: 31A North Street, Glen Marais, Kempton Park, Gauteng.

### **Partial refunds are granted** *(if applicable)*

- Any item not in its original condition, is damaged or missing parts for reasons not due to our error.
- Any item that is returned more than 14 days after delivery.

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

### **Late or missing refunds**

- If you have not received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.
- If you have done all of this and you still have not received your refund yet, please contact us at [ijuici@granorpassi.co.za](mailto:ijuici@granorpassi.co.za)

### **Shipping**

- Please do not send the product back to the manufacturer. It must be sent to the following Address: 31A North Street, Glen Marais, Kempton Park, Gauteng.
- You will be responsible for paying for your own shipping costs for returning your item.
- Shipping costs are non-refundable! If you receive a refund, the cost of return shipping will be deducted from your refund.
- Depending on where you live, the time it may take for your exchanged product to reach you, may vary.
- Unfortunately we cannot guarantee that we will receive your returned item.